

## MANAGEMENT SYSTEM POLICY STATEMENT

Ordanga Properties Pty Ltd is a building contractor involved in various construction activities from asbestos removal and refurbishment to the construction of domestic dwellings. The needs and expectations of interested parties is considered when conducting our business and we actively identify and mitigate risk in all our business practices. We always have first-hand contact with our Clients and ensure that we provide them with a finished product which meets their expectations regardless of the limitations of any specification.

To assist us to fulfil this obligation to Clients and interested parties, the management of our operations is controlled in accordance with ISO 9001. Our operations and compliance to this system is regularly monitored and reviewed to ensure the system remains effective and the most appropriate for our business. These reviews also help us to provide continual improvements to the way we operate so that we remain at the forefront of construction practices and efficiency.

These commitments and obligations are regularly conveyed to our staff, subcontractors and suppliers to ensure they maintain their services to us at the same standard that is required for our operations.

It is, therefore, our express aim to ensure the best quality of service possible through:

- Actively minimizing risk in all our business practices,
- Ensuring the safety and effectiveness of all employees
- Increase industry competitiveness
- Meet current and future skills requirements in line with business objectives
- Attract and develop a more skilled and flexible workforce
- Maximise employee performance, teamwork and motivation
- Meet professional development needs
- Address organisational requirements such as job-specific performance gaps, company policies and procedures, market changes and trends, current technology
- Meet legislative obligations applicable to the work place location
- Providing client satisfaction
- Following exemplary ethical standards
- Maintaining our recognised reputation for quality service



Patrick Manahan

*Managing Director*

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